

On November 14th I had Gary reread Michael Massure's meter. Their sewer bill is on average \$40 a month. This month it was \$325.24. They had a broken pipe under the trailer. I am suggesting that we take off \$285.24 of the sewer portion and have the Massure's set up a payment plan to pay off the water portion of their bill.

Sincerely,

Amy Willem

To Members of Earlham City Council,

On November 14th Amy W. informed us our water bill was significantly higher than usual and called and informed us. We were able to locate a burst pipe under our home and stop the problem. However this has left us with a water bill 10x's our average monthly usage and well over what we can afford on our families budget. If there is any way you could forgive at minimum the sewage fees, as all of the water went in the ground, it would be appreciated.

Sincerely,
Mr. Michael Masoure
415 NW Poplar Lot 17
Earlham, IA 50072